

RS International



RMA instructions and conditions

Check that the product is in warranty. Please also read our warranty conditions. Purchase receipt needs to be supplied. Product not under warranty will be refused unless otherwise instructed by RS International

Once you have completed this form we will e-mail you a RMA (Return Material Authorisation). Keep this number for reference. Please note products without a RMA number will be refused

Pack the unit(s) properly and write down the RMA number clearly on the outside of the box(es). Also include a copy of this form inside

Only ship the items that need to be repaired. All other items including accessories, user manuals and personal goods should not be sent. RS International will not be responsible for loss or damage to these goods

Your RMA request will be responded by e-mailing within two working days and is valid for 30 days after RS International. has issued you with a RMA number

Warranty conditions

The warranty is void if

- the product is operated or stored under abnormal use and maintenance conditions
- if the product is repaired or modified by an unauthorized company
- if the product is subject to abuse, neglect, lightning strike, electrical fault, improper packaging, or accident
- if the product is installed improperly
- if the serial number of the product is defaced or missing

To:	RS International
E-mail:	rma@rsinternational.eu
Address:	de Wetering 51 , 4906 CT , Oosterhout, The Netherlands
Tel:	0031 162 462449
Fax:	0031 162 463142

[To be completed by customer]

From:	
Address:	
Zip Code	
City	
Country	
E-mail:	
Tel:	
Fax:	

